

End-of-Sale Notice for 1st Generation FLEX

Milestones and Dates

Milestone	Definition	Date
End of Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	11/3/2021
Expected End of New Sales	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	11/3/2021
End of Support Date	The date that signifies when a specific product will have no further firmware or software maintenance. After this date Crestron will not issue any new firmware or software updates, security/bug patches or OS compatibility fixes.	ТВА

Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6510518	UC-B160-T KIT	Crestron Flex Wall Mount UC Video Conference System for Microsoft Teams® Software	6511611	UC-BX30-T KIT	Crestron Flex Advanced Wall Mount Small Room Video Conference System for Microsoft Teams® Rooms	Already Shipping
6510684	UC-C160-T KIT	Crestron Flex UC Video Conference System Integrator Kit for Microsoft Teams® Software	6511607	UC-CX100-T KIT	Crestron Flex Advanced Video Conference System Integrator Kit for Microsoft Teams® Rooms	Already Shipping

(P) 201.767.3400 (F) 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.

Updated: 11/2/2021



Discontinued Product Information			Replacement Product Information				
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability	
6511052	UC-B160-Z KIT	Crestron Flex Wall Mount UC Video Conference System for Zoom Rooms™ Software	6511612	UC-BX30-Z KIT	Crestron Flex Advanced Wall Mount Small Room Video Conference System for Zoom Rooms™ Software	Already Shipping	
6511053	UC-C160-Z KIT	Crestron Flex UC Video Conference System Integrator Kit for Zoom Rooms™ Software	6511608	UC-CX100-Z KIT	Crestron Flex Advanced Video Conference System Integrator Kit for Zoom Rooms™ Software	Already Shipping	
6511076	UC-M150-UPGRD KIT	Crestron Flex Upgrade Solution for Crestron Mercury® Conference Systems	6511956	UC-M50-T-UPGRD KIT	Crestron Flex Medium Room Upgrade Solution with Microsoft Teams® Rooms	Already Shipping	
6511078	UC-B160-UPGRD KIT	Crestron Flex Upgrade Solution for TSW-1060 Touch Screens	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511034	UC-B-ACCY KIT	Accessory Kit for UC-B140-Z and UC-B140-T	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511035	UC-M-ACCY KIT	Accessory Kit for UC-M130-T and UC-M130-Z	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511523	UC-B160-T-NC KIT	Crestron Flex Wall Mount UC Video Conference System for Microsoft Teams® Software	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511749	UC-C160-T-NC KIT	Crestron Flex UC Video Conference System Integrator Kit for Microsoft Teams® Software	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				

(P) 201.767.3400 (F) 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.

Updated: 11/2/2021



Discontinued Product Information			Replacement Product Information				
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability	
6510636	UC-BRKT-100-ASSY	UC Engine Assembly with UC- ENGINE, HD-CONV-USB-200, & UC-CONN-HD	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511049	UC-BRKT-100-Z- ASSY	UC Engine Assembly with UC- ENGINE-Z, HD-CONV-USB-200, & UC-CONN-HD	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511048	UC-ENGINE-Z	UC Engine for Zoom Rooms™ Collaborative Software (Not sold separately)	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.				
6511090	UC-ENGINE	UC Engine for Microsoft Teams® Collaborative Software		ct Crestron True B solution or more in	lue Support at 1-888-CR formation.	ESTRON for a	

For More Information

For more information about Crestron product warranties and service agreements,

go to: www.crestron.com/warranty

P 201.767.3400 F 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.

Updated: 11/2/2021



For further assistance, please contact the Sales Support Service office in your region:

Crestron US/Canada:

Email: techsales@crestron.com

Telephone: 888.273.7876

Crestron Europe:

Email: techsaleseurope@crestron.com

Telephone:+32.15509902

Crestron Australia and New Zealand:

Email: ANZtechsales@crestron.com

Telephone: +61 1800 555 040

Crestron North East Asia

Email: neatechsales@crestron.com

Telephone: 800-969-996

Crestron South East Asia

Email: SEAsalesupport@crestron.com

Telephone: +65 6846 0215

Crestron India

Email: indiatechsales@crestron.com

Telephone: 1800 3005 8822

(P) 201.767.3400 (F) 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2020 Crestron Electronics, Inc.